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At 18North, Pune, we see ourselves to be a trusted, valued, conscious and sustainable *digital services partner* in the select service areas and the domains.

18North

QED Architecture

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CUSTOMER ORGANIZATION

Customer specializes in implementation of management systems, management system standards, internal audit and organizational development. They help business implement robust management systems with support, guidance and advice business' need to achieve certification.



STAKEHOLDER / USER ORGANIZATION

Customer helps business achieve certification to the ISO 9001, 14001, 27001 and OHSAS 18001 standard, through their management systems. Their expertise include development, implementation and troubleshooting of business management systems, internal audit and continual improvement programs

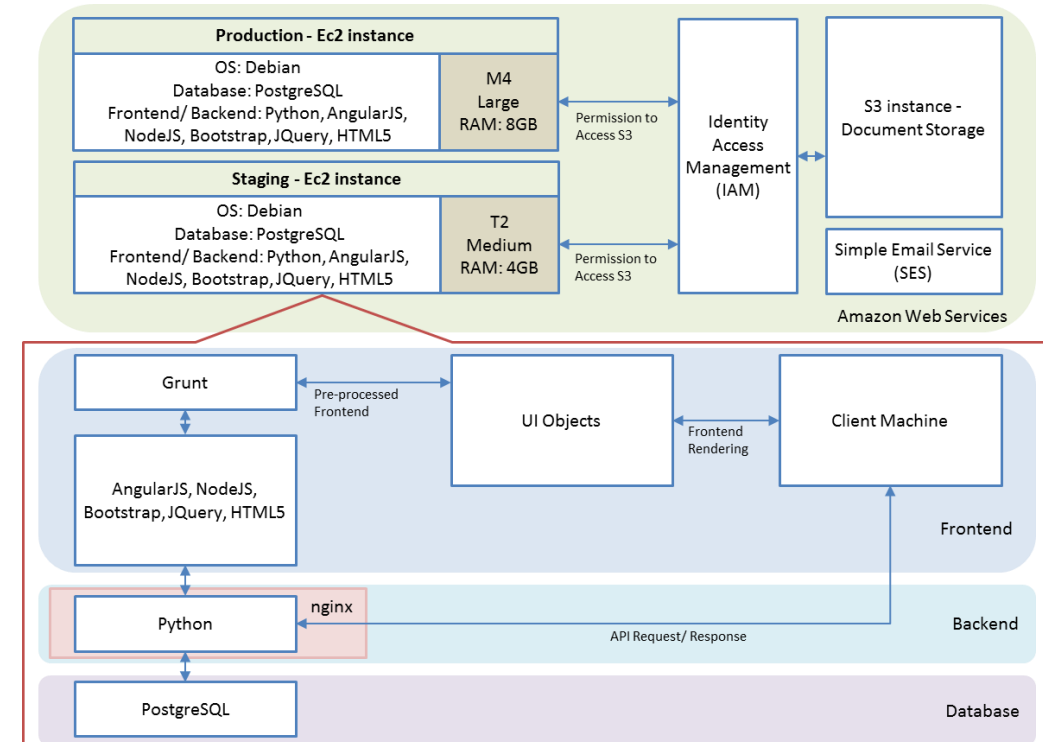


OBJECTIVE

The objective was to manage the system by fixing existing critical issues, stabilize the system and develop new modules with Improved Service Efficiency



ARCHITECTURE



TOOLS

JIRA: Jira is an online tool with issue tracking, bug tracking and project management functionality. In this project, bug tracking functionality of Jira is mainly used.

UpDown: UpDown is an online service that periodically checks status of URL of the website by sending an HTTP HEAD request. For this system, periodic check is set to 5 minutes for URL status



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Thank you
